

National Problem Gambling Helpline

MODERNIZATION FORUM



Housekeeping

No forum in January

Modernization Info:

<https://www.ncpgambling.org/programs-resources/helpline-modernization/>

2023 Conference Call for Presentations:

<https://www.ncpgambling.org/national-conference/2024-call-for-presentations/>

NCPG Website Notice

CLOSE

We're working to bring you a smoother web experience. During this transition, there may be downtime on December 15th. We apologize for any inconvenience and thank you for your patience!

The National Problem Gambling Helpline (1-800-GAMBLER) will operate uninterrupted and will continue to provide problem gambling help anywhere in the U.S. 24/7/365.

[Programs & Resources](#)

[Help & Treatment](#)

[Training & Certification](#)

[News](#)

[About Us](#)

[Support Us](#)

National Problem Gambling Helpline

Call: 1-800-GAMBLER

Text: 800GAM

Chat: www.1800gamblerchat.org

A single access point for those seeking help for a gambling problem - confidential, 24/7



DONATE

Impact Lives >>



JOIN

Connect & Find Community >>



PARTICIPATE

Learn and Engage >>

[RECENT NEWS](#)

[UPCOMING EVENTS](#)

[FIND HELP IN YOUR STATE](#)



December Forum



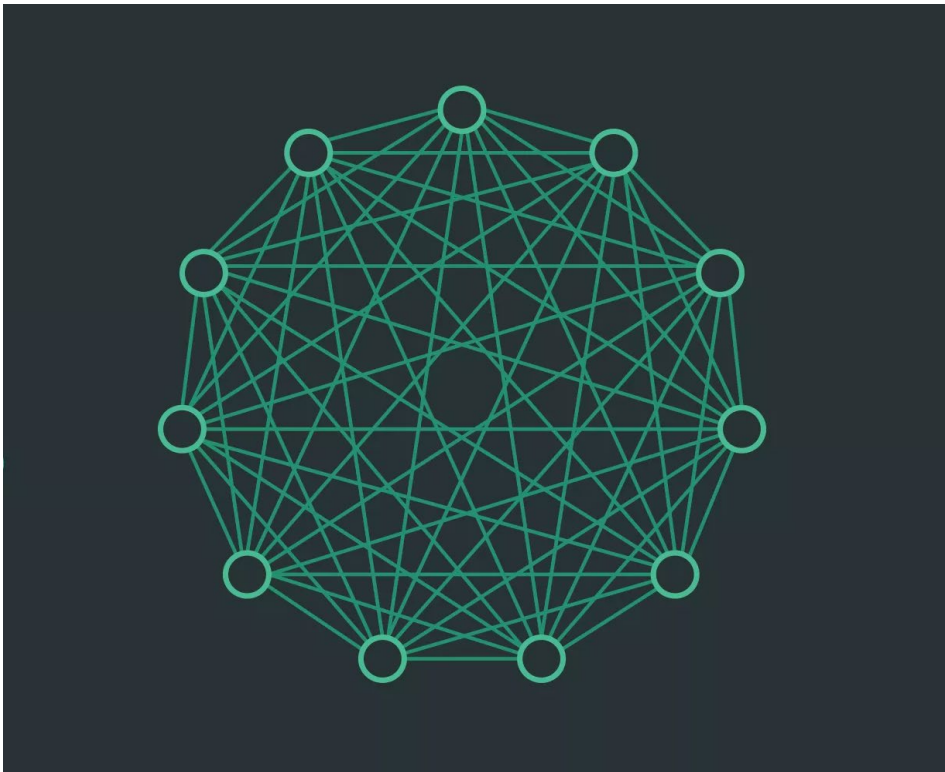
2023:

Year in Review

2024:

What's on the Horizon

2023 Themes: Relationships



2023 Year in Review

- ✓ 800GAM in operation
- ✓ 1-800-GAMBLER Brand
- ✓ Reporting System
- ✓ Network Communication
- ✓ Site Visit
- ✓ Analytics Dashboard
- ✓ Network Standards
- ✓ Language Support
- ✓ Expanded use of 1-800-GAMBLER in national/digital advertising
- ✓ VSE Support Information for Network

**NO
JUDGMENT.
JUST
RESOURCES.**

1-800-GAMBLER
HELP FOR PROBLEM GAMBLING

2023 Still in Progress

Data
Collection

Training
Support

Stipend
Program

PSA
Production

Technology
Assessment

Network
Survey

2023 Partnerships and Community Relations

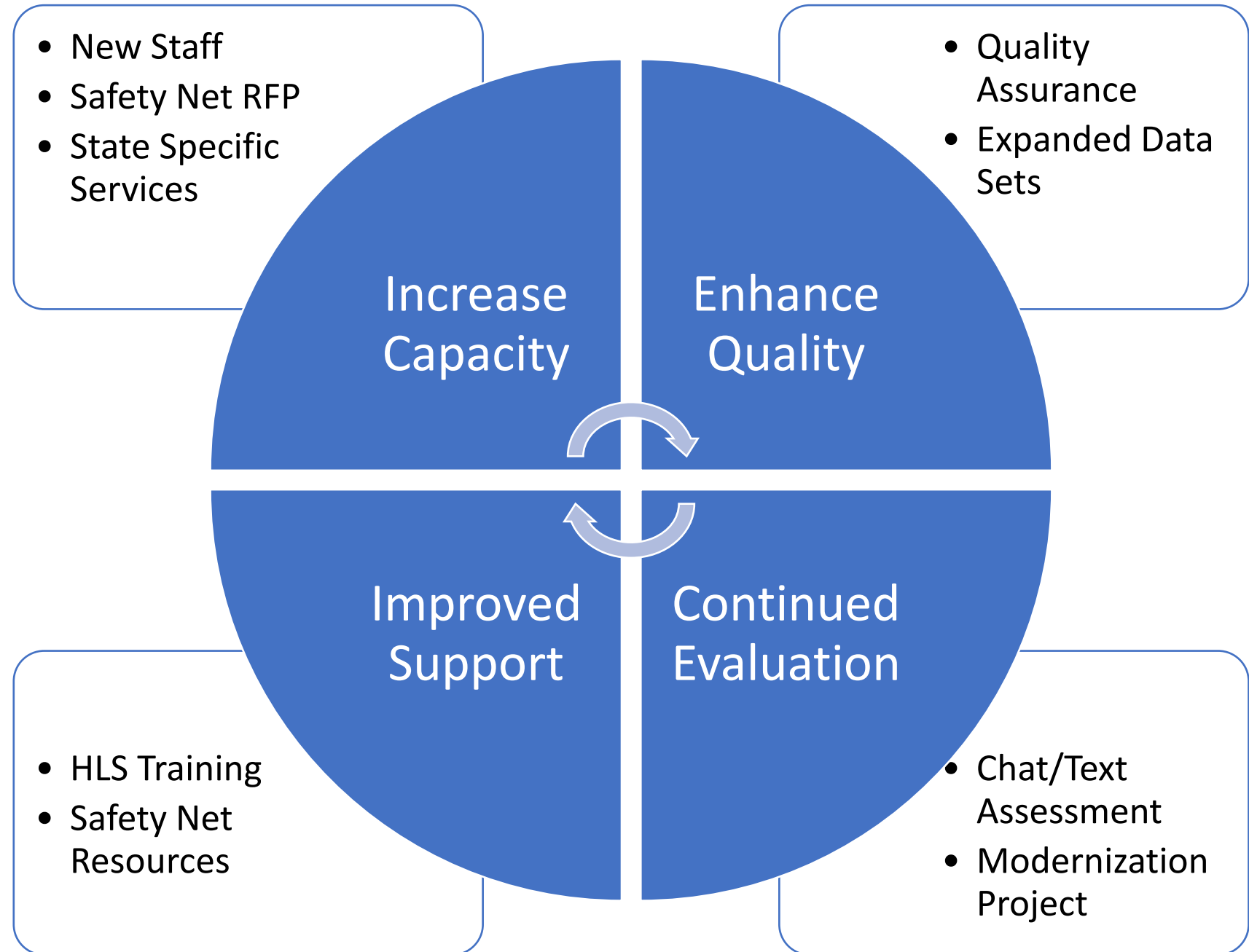
Crisis Con Exhibit
Accreditation Partners
ICH Accreditor Training
Poster at #NCPG2023
Inform USA Presentation



2024 Theme: Support and Partnership



2024 Preview



2024 Partnerships and Community Relations

Optimist Event

Crisis Con

**ICH Problem Gambling Helpline Specialist
Certification**

AAS Conference

Etc.

