From the Executive Director

On behalf of the NCPG staff and Board of Directors, I’m pleased to present our 2018 Annual Report. 2018 was a year of unprecedented growth and success for NCPG. Please review the full report for more details on the highlights given below on our advocacy, awareness and assistance work in responsible and problem gambling.

We are grateful for the increasingly generous support from our growing group of stakeholders. In 2018, MGM Resorts International and GVC joined founding members Mohegan Sun, IGT and Las Vegas Sands in our Presidents Circle by making a multi-year major commitment. This visionary investment, along with the steady support of our affiliates, other organizational and individual members, helps jump start initiatives to lead us into 2019 and beyond as we seek to lead state and national stakeholders in the development of comprehensive policy and programs for all those affected by problem gambling.

Early in the year, the NCPG Board of Directors adopted two resolutions on sports betting and responsible gambling. This ensured that we were prepared when in May the Supreme Court ruled on the Professional and Amateur Sports Protection Act of 1992 (PASPA), overturning the law banning sports gambling outside of Nevada. Due to the publicity this generated and the quick work of our first full-time communications manager, we gave more than 50 interviews in the days after the ruling and spent the rest of the year working with stakeholders across the country on legislation, policies and programs to minimize harm from expanded sports betting, including our groundbreaking National Survey of Gambling Attitudes and Gambling Experiences (NGAGE).

We also made great strides in advocacy this year. In April, we hosted our first ever Problem Gambling Advocacy Day in Washington, DC. We had over 30 members join us from across the country. They participated in a briefing in the Capitol Building focused on problem gambling in the military and then spent the day visiting their state Congressional offices to advocate for our bill to screen military personnel for gambling problems. And in November, we added a new staff position of legislative director – we are confident that having full-time support for problem gambling advocacy will make a big difference in our work on the federal level and in working with our state affiliates.

Our 32nd National Conference on Problem Gambling in Cleveland, Ohio was also a big success. We attracted the second-largest attendance ever and expanded our education offerings to include a track focused on Military and Veterans – especially appropriate since we were just down the road from the Veterans Administration Hospital location in Brecksville, Ohio where Dr. Custer first started providing problem gambling treatment for veterans and laid the foundation for what would become NCPG.

Sadly, we lost two stalwarts in the problem gambling field with the passing of Jeff Beck and Jim Pappas. Each spent decades advocating for problem gamblers and their families and helped me and countless others across the country. Having completed 20 years with NCPG this summer, their indomitable spirit inspires me to pick up the torch, gather up as many friends as possible and continue this important work.

Keith Whyte, Executive Director
NCPG Major Programs

First Annual Problem Gambling Advocacy Day
April 11, 2018
Washington, DC
Advocacy

Develop comprehensive policy and programs for all affected by problem gambling.

First Advocacy Day in Washington DC: the involvement of Members was critical to the success of this first-ever initiative. 32 board members and stakeholders came from across the US to participate in a briefing for congressional representatives and their staff. We held a briefing for Hill staffers with a panel of four veterans in recovery led by Heather Chapman, PhD. Many Hill staffers in attendance had no idea that overseas bases offer so much legal gambling and that military personnel are at increased risk to develop gambling addiction and problem gambling.

Our group followed up the briefing with personal visits to the offices of their representatives, bringing materials created for the event by NCPG that provided an overview of the issue, relevant state-specific information and our request to support legislation.

The legislation that was discussed and later passed is a provision in the National Defense Authorization Act (NDAA) that requires the Department of Defense to restore questions on gambling addiction to the annual health screenings for our more than one million active-duty personnel. This provision was passed in May with bi-partisan support. The Department of Defense is required to report to Congress in early 2019 on results of the surveys.

Sports Betting was the big story
In May 2018, the Supreme Court struck down the Federal prohibition of state-authorized sports betting. Since the decision, eight states have joined Nevada in legalizing sports betting. As many as 30 more states are expected to consider sports betting legislation in 2019. The National Council on Problem Gambling expects that many states will choose to allow sports gambling, resulting in a massive expansion of gambling opportunities (including online sports betting) and a corresponding increase in gambling participation and gambling disorder, unless significant steps are taken to minimize harm.

Earlier in the year, NCPG created the Responsible Gambling Principles for Sports Betting Legislation, a set of standards designed to protect individuals, gaming companies and legislators. These were released in order to help all entities involved to create responsible legislation, one state at a time, that would address problem gambling and the potential negative consequences of expanded gambling as well as the expected positive cash flow to a state’s coffers.
**Hatch-Schumer Bill**
A bipartisan bill outlining a Federal framework for sports betting was introduced in December 2018 by US Senators Orrin Hatch (R-UT) and Charles Schumer (D-NY). The Sports Wagering Market Integrity Act of 2018 would have established protections for consumers and provisions for Federal funding dedicated to problem gambling. While NCPG is neutral on the overall bill, these measures are a critical first step to addressing problem gambling across the country, balancing the costs and benefits of legalized gambling. Having come to the floor once, we hope that the provisions will be included in any future gambling bills.

**Legislative Director position added**
In November 2018, we added a position for Legislative Director to our DC-based staff. **Brianne Doura** has experience in the nonprofit sector, including a history of leadership roles in advocacy, public policy, government relations, and membership. Her previous role was Director of Policy and Communications for the Massachusetts Council on Compulsive Gambling. Prior to her time there, she was Associate Director of Operations & Development at the National Association of Development Companies (NADCO) in McLean, Virginia. Brianne holds a Bachelor of Arts in Political Science from the University of Mary Washington.

**Cait Huble, Communications Manager,** joined NCPG in November 2017 when the position was added. As our first full-time communications manager, she managed the organization’s external communications and public awareness and outreach efforts, including Problem Gambling Awareness Month and the Lottery Holiday Responsible Gambling Campaign. Her resume includes over ten years of communications strategy and planning experience at nonprofit organizations. Prior to joining NCPG, she was the communications director for a nonprofit arts organization in Tucson, Arizona, where she was responsible for developing and implementing strategies to market the agency’s programs, media relations, internal and external communications and special events planning. Cait holds a bachelor’s degree in management from Arizona State University and a Master of Business Administration in marketing and communications from Concordia University Irvine.
Awareness

Get out the word: what problem gambling is, that help for problem gambling is available and how to get it, and that treatment works.

NCPG’s communications work took a giant leap forward in 2018. With a full-time communications manager for the first time, our communications were more appealing in design and content, and visits to our website increased 22%, totaling 502,806 page views over the year. In a Google search for ‘problem gambling’ our website is the #3 result. Average Facebook page followers increased 17% for the year. We look forward to making engagement with all our stakeholders both broader and deeper.

Webinars
In 2018 we accomplished our second full year of webinars – free for members and very popular, having been added as a regular program in 2017. Topics this year:
- 2018 NCPG Goals
- Problem Gambling Awareness Month
- NCPG Membership Overview
- Effective Advocacy in Action
- ‘Town Hall’ with 2018 NCPG Board Candidates
- Addressing PG and RG in a Post-PASPA World
- Introduction to Counselor Certification Process
- Get to Know the NCPG Committees
- Lottery Holiday Responsible Gaming Campaign
- How to Handle Sports Betting Expansion
- Problem Gambling and the Military
- 2018 Year End Review (and 2019 Preview)

Problem Gambling Awareness Month (PGAM)
Our annual PGAM grassroots campaign in March aims to raise awareness about problem gambling and to educate the public and healthcare professionals about the availability of help and hope. In 2018, over 250 organizations joined us to encourage stakeholders to Have the Conversation about problem gambling. We supported these organizations by providing FREE press releases templates, screening tools, logo files, wearable messaging and other resources. #PGAM #HaveTheConvo

Lottery Holiday Campaign
Created in partnership with the International Centre for Youth Gambling Problems and High-Risk Behaviors at McGill University, this campaign encourages adults to be aware of the risks of giving lottery products to minors as holiday gifts. NCPG partners with lottery organizations, providing FREE resources like press release samples, social media guidelines and advertising materials, to launch their own campaigns. 100% of US lotteries and Canadian provincial lotteries participated in the campaign this year, a true milestone achieved with lots of help from our partners in the North American State and Provincial Lotteries (NASPL) organization as well as hard work from our communications manager and Board members.
National Conference

Our 32nd National Conference on Problem Gambling in Cleveland, Ohio was co-hosted by our state affiliate, the Problem Gambling Network of Ohio, with major support from MGM Resorts International, among others. It was an outstanding success with the second-highest attendance ever.

We expanded our education offerings to include a track focused on Military and Veterans – especially appropriate since we were near the Brecksville, Ohio Veterans Administration Hospital where NCPG co-founder Dr. Robert Custer provided the first problem gambling treatment program for veterans. Our Friday Highlight networking event at the Rock and Roll Hall of Fame, sponsored by MGM, was extremely popular and well received. Over the four days of the Pre-Conference Workshops and Main Conference, there were 151 presenters and 61 sessions. These included the National NCPG Awards Ceremony, a full-day Summit on Sports and Gambling, a half-day Tribal Responsible Gaming Summit, and a half-day seminar on RG for Regulators.

Well-known thought leaders who presented at the conference included Dr. Lori Rugle, Dr. Bo Bernhard, Dr. Jeff Marotta, Julie Hynes, Dr. Heather Chapman, Dr. Kahlil Philander, Dr. Rachel Volberg, and Dr. Jeff Derevensky – all recognized experts in treatment, research, prevention, veterans care, responsible gambling and youth gambling. Attendees came from 48 states and 10 countries, including Austria, Bahamas, Bermuda, Canada, Curacao, Germany, Japan, Macau, Saipan and the United Kingdom.

What I liked best: “The chance to better understand the approach of the treatment community to problem gambling and how it relates to the casino industry.”

What I liked best: “The opportunity to interact with researchers, treatment folks, and those in recovery. I love the information sharing. It’s an extremely respectful conference considering our differing perspectives.”

Counter-clockwise from top left: 1. Karen Russo and Carla Tricarichi, Ohio Lottery Commission with Sharon Rosenbaum, ADAMHS Board (center). 2. Rich Taylor and Alan Feldman, MGM Resorts International; Angela Wiczek, IGT; Keith Whyte; Carolene Layugan and Bobby Kahler, Caesars. 3. Debby Haskins, Maryland Council on Problem Gambling and Roger Trott, Bermuda Casino Gaming Commission. 4. Derek Longmeier, PGNO.
Membership
Membership in our three categories continued to grow, including adding two new state Affiliate chapters: Maine and Wyoming. The total number of members continued its steady growth as it has for the last five years, increasing about 5% for the year. As NCPG receives no federal funding, we rely heavily on our members to support this important work.

Certification
NCPG is the administrator for the credentials which are awarded by the International Gambling Counselor Certification Board (IGCCB). Certified Gambling Counselors must have special training in gambling addiction and can provide a higher quality of assistance to clients than those whose training was focused on alcohol or substance abuse only.

Requirements include a bachelor’s degree or equivalent (such as a license or certification) in a recognized behavioral health field; specified number of training hours; supervised clinical experience; and a national exam. NCPG members receive a discount on the exam fee. There are three levels of certified gambling counselor certification. Specialist certification is available for clergy and lay ministers as well as co-occurring disorder specialists. 401 Counselors held certification at the end of 2018; 74 applications were under way.

Research
Our work on sports betting this year culminated in the introduction of our Safer Sports Betting Initiative in October, which included our groundbreaking National Survey of Gambling Attitudes and Gambling Experiences (NGAGE), made possible by GVC Holdings. The goal of the Safer Sports Betting Initiative is to gather data and information on gambling behavior and then use it to support and implement consumer protections advocacy on sports betting across the US. Elements include:

- Conduct NGAGE study to measure the impacts of gambling expansion and enable evidence-based, data-driven responsive measures. This groundbreaking national survey will provide baseline statistics as well as state-by-state data and a national overview on overall gambling as well as sports betting.
- Benchmark current sports betting regulations and proposed legislation against our Responsible Gaming Principles for Sports Gambling Legislation.
- Review of the scientific literature on gambling addiction and sports betting.
- Coordinate a national grassroots effort to advocate for responsible gambling provisions in every state that is considering legalizing sports betting or other expansion of gambling.
Assistance

Anyone seeking help or information on problem gambling and responsible gambling can get it quickly & easily, anywhere in the US.

National Problem Gambling Helpline Network
1-800-522-4700 voice and text; ncpgambling.org/chat
Local problem gambling help is just one call away - anywhere in the US - 24/7/365; all calls are confidential. The Helpline received approx. 199,413 calls and 2,529 text/chat contacts in 2018, averaging one contact every 2.5 minutes. Calls are instantly routed to a state or regional call center, each of which maintains up-to-date referral resources for their coverage area; together they provide seamless coverage across the entire U.S. We also support an online peer support forum: www.gamtalk.org.

We are working to adapt to generational shifts in preferences for communication and how to get help and information. While voice calls to the National Problem Gambling Helpline Network continued to decline, contacts via text and chat increased as well as website visits.

NCPG provides Helpline networking services and long-distance rates through a volume discount to call centers operated by our state affiliates and other partners. NCPG also provides access to discounted translation services in 176 languages. Total text and chat helpline contacts in 2018 increased by 69% as ten state Affiliates have now joined our text and chat network.

Responsible Gaming Verification
- Lottery Responsible Gaming Verification (RGV) is a joint program with NASPL to assess responsible gaming plans for US lottery organizations. In 2018, four more lotteries completed the rigorous review (total 15).
- Internet Compliance Assessment Program (iCAP) is an independent assessment of online programs against our IRG Standards. Three online gambling operators renewed or received iCAP approval this year, for a total of seven.

Responsible Gambling Standards
- Internet Responsible Gambling Standards (IRG): first US standards for online responsible gaming.
2018 NCPG National Awards

**Lifetime Research Award**
Dr. Richard Rosenthal

**Joanna Franklin Annual Award for Direct Service**
Loreen Rugle

**Don Hulen Annual Award for Advocacy**
Terri Sue Canale-Dalman

**Jim Wuelfing Annual Award for Prevention**
Susan McLaughlin

**Corporate Communications Awards:**

**Social Responsibility Award**
MGM Resorts International

**Multicultural Communications Award**
California Office of Problem Gambling

**Newsletter Award**
McGill University International Centre for Youth Gambling Problems and High-Risk Behaviours

**Public Awareness Award**
Maryland Center of Excellence on Problem Gambling

**Website Award**
Russell Herder

**Dunne Lifetime Award for Advocacy**
Maureen Greeley

**Dr Durand Jacobs Dissertation Award**
James Broussard (SUNY Albany)

**Outstanding Master’s Thesis Award**
Yaxi Zhao (McGill University)

**Holiday Responsible Gaming Campaign Award**
New York Council on Problem Gambling on behalf of the New York Responsible Play Partnership

**People’s Choice Awards**

**Affiliate**
Council on Compulsive Gambling of New Jersey “Your Recovery is Our Goal”

**Corporate**
The Problem Gamblers Help Network of West Virginia “Problem Gambling is a Heart Breaker”

**Best in Prevention Showcase Award**
Janine Robinson: “The Responsible Gambling Council’s Youth Prevention Approach”

**Prevention Showcase - Excellence in Prevention Award**
## Get Involved

<table>
<thead>
<tr>
<th>Be a Member</th>
<th>Individuals, Affiliates and Organizations can join and receive important benefits and discounts. Be a Lifetime Member!</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donate Time</td>
<td>Join a committee - expand your network, share your expertise. Join the NCPG Board of Directors.</td>
</tr>
<tr>
<td>Donate Funds</td>
<td>Sponsor the conference. Support programs: the National Helpline, your favorite program or where most needed. Be a Presidents Circle supporter.</td>
</tr>
<tr>
<td>Learn &amp; Reach Out</td>
<td>Attend monthly webinars. Be a presenter, exhibitor, advertiser or attendee at the conference. Submit Awards nominations.</td>
</tr>
<tr>
<td>Get Certified</td>
<td>Counselors, lottery operators and online gambling operators can earn certification or verification for their work and expertise.</td>
</tr>
<tr>
<td>Leave a Legacy</td>
<td>Your estate gift can change lives for generations to come.</td>
</tr>
</tbody>
</table>

Capacity

Increased financial stability and administrative excellence

After a solid performance in 2017, 2018 brought increased financial stability and program reach.

Our Presidents Circle saw the addition of two more major donors who make a commitment to provide support at the highest levels for at least three years. Their generosity this year, building on that of the founding* and continuing Presidents Circle donors of 2017, made possible the big leaps in staffing and program activities that we achieved together this year.

PRESIDENTS LEVEL
Las Vegas Sands Corporation*
MGM Resorts International
GVC Holdings

DIRECTORS LEVEL
Mohegan Sun*

EXECUTIVE LEVEL
Caesars Entertainment*
IGT

Thanks to a generous donation from GVC Holdings, we were able to conduct our groundbreaking National Survey of Gambling Attitudes and Gambling Experiences (NGAGE). As part of our Public Awareness program, this was an unusual opportunity and one that will provide important data for further studies and comparison in future years. In addition, overall, we were able to increase income and reduce expenses to such a degree that we decided to put some funds into savings, doubling our financial reserves.

Financial Summary
Fiscal Year January 1, 2018 to December 31, 2018

Operating Revenue $1,915,317
Operating Expenses $1,719,489
Operating Surplus $195,828

Statement of Activities: Revenue
Earned & Investment $840,528
Contributed $1,074,789
Total Revenue + Support $1,915,317

Statement of Activities: Expenses
Conference $618,638
Public Awareness $612,313
Admin, Fundraising $203,796
Membership $115,982
Helpline $96,502
Educ, Verif, Cert $72,258
Total Expenses $1,719,489

Financial audit not completed as of 2-25-19
Board of Directors

Marlene Warner, President  
Affiliate Representative (2016-2019)  
Executive Director, Massachusetts Council on Compulsive Gambling, Boston, MA

Chelsea Turner, Vice President  
Organizational Representative (2016-2019)  
Interim Vice President, Connecticut Lottery Corporation, Hartford, CT

Julie Hynes, Secretary  
Individual Representative (2016-2019)  
Senior Community Health Analyst, PreventionLane, Eugene, OR

Robert Jacobson, Treasurer  
Affiliate Representative (2015-2021)  
Executive Director, California Council on Problem Gambling, Temecula, CA

Ray Pineault, JD, Treasurer*  
Organizational Representative (2015-2018)  
President and General Manager, Mohegan Sun, Uncasville, CT

Rose Gruber Blozinski*  
Affiliate Representative (2015-2018)  
Executive Director, Wisconsin Council on Problem Gambling, Green Bay, WI

Michael Burke, JD  
Affiliate Representative (2017-2020)  
Executive Director, Michigan Association on Problem Gambling, Portage, MI

Dolores Chiechi  
Affiliate Representative (2017 – 2020)  
Executive Director, Recreational Gaming Association, Olympia, WA

Jeff Derevensky, PhD^  
Individual Representative (2018-2021)  
International Centre for Youth Gambling Problems and High-Risk Behaviours, McGill University, Montreal, PQ

Judge Mark Farrell, JD  
Individual Representative (2017-2020)  
Senior Justice (Retired), Amherst, NY

Carolyn Hawley, PhD  
Affiliate Representative (2016-2019)  
President, Virginia Council on Problem Gambling, Richmond, VA

Wiley Harwell, D.Min, ICGC-II*  
Affiliate Representative (2015-2018)  
Executive Director, Oklahoma Assoc. on Problem & Compulsive Gambling, Norman, OK

Nanette Horner, JD  
Organizational Representative (2017-2020)  
Exec. VP, Chief Counsel, Chief Compliance Officer, Empire Resorts, Monticello, NY

Brad Longcake^  
Affiliate Representative (2018-2021)  
Executive Director, Montana Council on Problem Gambling, Helena, MT

Janet Miller^  
Affiliate Representative (2018-2021)  
Executive Director, Louisiana Assoc. on Compulsive Gambling, Shreveport, LA

Roger Olsen  
Affiliate Representative (2016-2019)  
Resource Development Coordinator, Alabama Council on Compulsive Gambling, Eclectic, AL

Chip Polston  
Affiliate Representative (2017-2020)  
Kentucky Council on Problem Gambling  
Frankfort, KY

Marc Potenza, MD, PhD*  
Individual Representative (2015-2018)  
Professor of Psychiatry, Yale University, New Haven, CT

Stacy Shaw^  
Organizational Representative (2018-2021)  
Director of Corporate Social Responsibility, Oregon Lottery, Salem, OR

*Board member whose term ended in July 2018    ^Board member whose first term started in July 2018
State Affiliate Members

Alabama Council on Compulsive Gambling, Inc.
Arizona Council on Compulsive Gambling
California Council on Problem Gambling
Colorado - Problem Gambling Coalition of Colorado
Connecticut Council on Problem Gambling
Delaware Council on Gambling Problems
Florida Council on Compulsive Gambling
Georgia Council on Problem Gambling
Illinois Council on Problem Gambling
Indiana Council on Problem Gambling
Kansas Coalition on Compulsive Gambling
Kentucky Council on Problem Gambling
Louisiana Association on Compulsive Gambling
Maine Council on Problem Gambling
Maryland Council on Problem Gambling
Massachusetts Council on Compulsive Gambling
Michigan Association on Problem Gambling
(Minnesota) Northstar Problem Gambling Alliance
Mississippi Council on Problem and Compulsive Gambling
Montana Council on Problem Gambling
Nebraska Council on Compulsive Gambling
Nevada Council on Problem Gambling
New Jersey - Council on Compulsive Gambling of NJ
New Mexico Council on Problem Gambling
New York Council on Problem Gambling
North Carolina Council on Problem Gambling
Problem Gambling Network of Ohio
Oklahoma Association for Problem & Compulsive Gambling Inc.
Oregon Council on Problem Gambling
Pennsylvania - Council on Compulsive Gambling of PA
Rhode Island Council on Problem Gambling
Virginia Council on Problem Gambling
(Washington State) Evergreen Council on Problem Gambling
Wisconsin Council on Problem Gambling
Wyoming Council on Problem Gambling

Organizational & Corporate Members during 2018

PLATINUM MEMBERS

AGEM
Caesars Entertainment
DC Lottery
Everi
Four Winds Casino Resort
Georgia Lottery Corporation
GVC Holdings
IGT
Illinois Lottery
Las Vegas Sands Corp.
Michigan Lottery
Mohegan Sun
San Manuel Band of Mission Indians
Wind Creek Hospitality
TLF Publications, Inc.
TSG Interactive Services LTD

GOLD MEMBERS

Connecticut Lottery
Delaware North Gaming
eBet Technologies / Sportech
Maryland Lottery
National Football League
NeoPollard Interactive LLC
NYRAbets, LLC
Ohio Lottery Commission
Oregon State Lottery
Penn National Gaming
PA Gaming Control Board
Pinnacle Entertainment
Potawatomi Hotel & Casino
Scientific Games International
Sky Warrior Bahamas Ltd
Stronach Group
Twin River Casino
Vantiv / Worldpay

SILVER MEMBERS

Bermuda Casino Gaming Commission
BetConstruct
Boyd Gaming Corporation
Bridgeway Recovery Services
Casino City Press
Curaçao Stichting Gaming Control Board
Diamond Game
Empire Resorts
EquiLottery
Florida Parishes Human Services
Gamban
Gaming Laboratories International (GLI)
Holcomb Behavioral Health Systems (PA)
Idaho Lottery
IGT Indiana
Imperial Pacific International (CNMI), LLC
Interactive Communications
Jackpocket
iTeam Network LLC
Kangwon Land Addiction Care Center
Kentucky Lottery
Linq3 Technologies
Louisiana Department of Justice
Lottovate Limited / Lottovate United States Inc.
Major League Baseball
MD Center of Excellence on Problem Gambling
Massachusetts Gaming Commission
Minnesota State Lottery
Missouri Lottery
Morneau Shepell
Nebraska Commission on Problem Gambling
New Hampshire Lottery
New York Gaming Association
North Carolina Education Lottery
Ohio Dept. of Mental Health & Addiction Services
Oneida Tribe of Indians of Wisconsin
Pala Interactive
Pathways Bermuda
Pennsylvania Dept. of Drug & Alcohol Programs
Pennsylvania Lottery
Project Turnabout
Responsible Gaming Association of New Mexico
Rhode Island Lottery
Southland Gaming of the Virgin Islands
Tennessee Education Lottery
Texas Lottery Commission
United Way of Rhode Island
Virginia Lottery
William Hill US
Wyoming Lottery Corporation
Overview

NCPG was conceived as the national representative of the problem gambling field and is organized with three classes of members: state affiliate, organizations and individuals. NCPG concentrates efforts on the national level, while the state affiliates work at the state and local levels. The term ‘problem gambling’ encompasses the continuum of gambling disorders and gambling addiction.

NCPG works with all facets of the problem gambling field and the gambling industry, including commercial and tribal gambling, federal and tribal governments, regulators, media, preventionists, treatment providers of all kinds in medical and behavioral health, researchers, and the recovery community. This is sometimes referred to by the acronym PETERRR: Prevention, Education, Treatment, Enforcement, Research, Regulation, and Recovery.

History

The organization was founded in 1972 by Msgr. Joseph A. Dunne and Dr. Robert Custer, among others. From the outset the Council established two principles that remain in effect today: that the organization would be the advocate for problem gamblers and their families, and that it would take no position for or against legalized gambling. This stance is encompassed today in our vision and mission statements above. A history of NCPG from 1972 to 1985 by Msgr. Dunne was published in the Journal of Gambling Studies, Vol. 1, Issue 1. Additional milestones:

- 1984: International Gambling Counselor Certification Program began as NCPG committee seeking to ensure excellence, effectiveness of counselors
- 1985: First National Conference on Gambling Behavior held in NYC
- 1985: National Problem Gambling Helpline established
- 2003: National Problem Gambling Awareness Week (NPGAW) started
- 2009: International Holiday Lottery Responsible Gaming Campaign founded
- 2012: Published first-in-the-US Internet Responsible Gambling Standards; endorsed by NCLGS
- 2013: Published first triennial Problem Gambling Services Survey, partnering with APGSA
- 2013: Created Social Games Consumer Protection Guidelines
- 2014: NPGAW expanded to Month
- 2015: Added Text and Chat to Helpline services
- 2015: Created new Responsible Gaming programs: Internet Gaming Compliance Assessment Program (iCAP) & NASPL-NCPG Lottery Responsible Gaming Verification Program (RGV)
- 2016: Hosted first Summit on Sports & Gambling
- 2017: GAO report on gambling addiction in military published, recommends routine screening; based on NCPG-championed legislation
- 2017: Launched President’s Circle initiative
- 2017: Hosted first Tribal Summit on Responsible Gaming

Visit us online at ncpgambling.org
Follow us on Facebook, Twitter, Instagram and LinkedIn
Mission

Purpose: To serve as the national advocate for programs and services to assist problem gamblers and their families.

Vision: To improve health and wellness by reducing the personal, social and economic costs of problem gambling.

Mission: To lead state and national stakeholders in the development of comprehensive policy and programs for all those affected by problem gambling.

Core Values

• Neutrality: We do not take a position for or against legalized gambling. We advocate solely for those affected by problem gambling.

• Collaboration: We believe that our mission is best served by the collaborative action of a broad range of people and organizations.

• Respect: We will treat all those affected by problem gambling and all stakeholders with respect.

• Credibility: We will strive to be an objective, accurate and reliable source of information for all those concerned with problem gambling.

NCPG Principles - Highlights

• The decision to gamble is an individual choice that should be made on an informed basis.

• Problem gambling is a national public health issue that negatively affects individuals, families, businesses and communities throughout the country.

• Programs to reduce the harm from gambling addiction have a positive impact on individuals, families, communities and society.

• Gambling problems encompass more than a clinical diagnosis of a gambling disorder. They can affect people whose gambling is just beginning to move beyond simple recreation, those on the path to recovery, and many points in between.

• The most ethical and effective way to address problem gambling is through comprehensive prevention, education, treatment, enforcement, research, responsible gambling and recovery programs.

• Problem gambling services must be available, accessible to all in need, and affordable.

• Governments have a responsibility to provide adequate funding for programs to mitigate the costs of gambling addiction.

• Gambling operators, suppliers, and regulators play a critical role in successfully addressing problem gambling.

• Our mission can only be accomplished through the collaborative action of a broad range of people and organizations.
SAVE THE DATE!

33rd National Conference on Problem Gambling and Responsible Gaming


July 19-20, 2019
Pre-conference July 17-18
DENVER • COLORADO

NCPG
Problem Gambling Coalition of Colorado